Xinyu Liu

UX Designer • UX Researcher

+1(401)935-0993 xyliu115@gmail.com www.xinyuliu.com

Specialities:

- Apply behavioral economics and behavioral science in products and services. Leverage behavior design and behavior change techniques to help people do what they want to do.
- Understand how/when to use research methodologies to answer product questions: survey, in-depth interview, contextual inquiry, co-design, focus group, dairy studies, card sorting, usability testing, A/B testing, etc.
- Experienced with service experience design and multi-device system design.
- Strong range of skills in product design, industrial design, visual design, information design, etc.

EMPLOYMENT:

December, 2015-present

Product Design Lead, Teva Pharmaceuticals, Cambridge, Massachusetts, US

- Work closely with stakeholders to identify, conceptualize, and design solutions to unmet needs and wants based on user research, product targeted outcomes, and business objectives.
- Collaborate closely with R&D and research team in planning and conducting user research (ethnographic, in-depth interviews, co-creation, and contextual inquiries) to develop and revise personas, mental model diagrams, user needs analysis, behavior change interventions, user stories, and product requirements before, during, and after product releases. Plan and lead design sprints.
- Work with subject-matter experts to understand and apply clinical workflows, guidelines into products.
- Work closely with content strategists and brand team to define and apply consistent language throughout multi-device system: content, voice and tone, and visual language.
- Collaborate closely with developers to transite and iterate designs in working products that used by users from different areas in the world, including applications, websites, dashboards, accessories, and wearable devices, etc.
- Deliver requirements and design principles to designers to execute on. Work closely with them to define and refine fluid end-to-end experiences. Consider numerous edge cases that original requirements didn't account for

September, 2014-July, 2015

Software Designer, Involution Studios, Great Boston Area, Massachusetts, US

- Conduct first-hand and second-hand user research to design various applications to meet different user segmentation's need. Craft delight, useful, usable interfaces that transform complex requirements into a simple fluid user experience.
- Design pixel-perfect mockups and working prototypes, work with creative director, designers and engineers to concept new, awesome ideas for websites and applications.
- Create compelling interactive charts, graphics, maps and other types of visuals for healthcare research(e.g. Ebola Infographics), help drive traffic increase dramatically to company's website.
- Design service architectures. Create fully interactive, working prototypes (HTML, CSS, Javascript) for exploration and testing for products.

August, 2013-December, 2013

Future Experience Researcher, Samsung, South Korea and US Research "Future Technology and Living Space".

- Use storyboards to explore meaningful emergent social behaviors, exchanges, experiences, and spaces.
- Participate in group discussions with Samsung lead designers and engineers focused on needs and behaviors that arise in future living space.
- Plan and host an exhibition about future life and technologies at Samsung headquarter in 2013 December, Seoul.
- Work in a team environment: survey designs, behavior analysis, mind mapping, rapid prototyping, storyboarding, filming, video editing, and planning, etc.

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EDUCATION:

September, 2012-June, 2014

Master of Fine Arts, Digital + Media

Rhode Island School of Design(RISD), Providence, Rhode Island, US

June, 2010-August, 2010

Social Psychology, "Peace and Conflict Studies"

Exchange student, University of California at Berkeley, Berkeley, California, US

September, 2008-June, 2012

Bachelor of Arts, Industrial Design

Beijing Institute of Technology, Beijing, China

EXPERIENCE:

May, 2014

2014 RISD Grad Thesis Show, Rhode Island Convention Center, Providence, Rhode Island, US

The work "Molding Life" was selected.

The work "Molding Life" is exhibited at Gallery Z, Providence, Rhode Island, US

November, 2013-December, 2013

Digital Media Biennial Exhibition, Providence, Rhode Island, US

The work "Touch Experience" was selected for Sol Koffler Graduate Student Gallery, RISD

December, 2013

RISD Exhibition at Samsung, South Korea

Managed schedule, ordered prints, re-arranged printed works, purchased required tools and materials.

Provided guide lines for table layouts, made pamphlets and presented our works to audiences.

Honors and Awards:

2014

The 2014 Award of Excellence

Rhode Island School of Design

2014

Nomination for The Toby Devan Lewis Fellowship

Rhode Island School of Design

2012-2014

Digital + Media Department Fellowship & Assistantship

Digital + Media Department, Rhode Island School of Design

2008-2012

First Class Scholarship

Art and Design Department, Beijing Institute of Technology

2011

The Second Prize

The 2th BrotherWin Kubuqi Dessert Crossing International Creative Design Competition, China On behalf of Beijing Institute of Technology

2010-2011

Aorun Shunda Scholarship

Beijing Institute of Technology, Beijing, China